

PROVIDER SYSTEM CONTACT INFORMATION

A reference guide for the COVID-19 public state of emergency

Group Name	Contact Information
Atrius Health	<p>Main practice website: atriushealth.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Atrius Find A Doctor</p> <p>Secure patient portal: myhealth</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
Baystate Health	<p>Main practice website: baystatehealth.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Baystate Find A Provider - Main number: 413-794-0000</p> <p>Secure patient portal: mybaystate.baystatehealth.org</p> <p>*Telephonic Services available. Please contact your physician's office for more information.</p>
Berkshire Health	<p>Main practice website: berkshirehealthsystems.org</p> <p>Phone numbers: Use your individual physicians office number - search at: Berkshire Find A Physician - Main number: 413-447-2000</p> <p>Secure patient portal: berkshirehealthsystems.org/patientportal</p> <p>*Telephonic Services available. Please contact your physician's office for more information.</p>
Beth Israel Lahey Health	<p><u>Beth Israel Practices</u></p> <p>Main practice website: bidmc.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Beth Israel Find A Provider or call: 1-800-667-5356 - Main Campus Switchboard: 617-667-7000</p> <p>Secure patient portal: patientsite.org/login.aspx</p> <p>*Offers Telehealth (video) and Telephonic Services</p> <p><u>Lahey Practices</u></p> <p>Main practice website: lahey.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Lahey Find A Physician - Main number: 781-744-5100 - Make an Appointment: 781-744-8000</p> <p>Secure patient portal: lahey.org/patient-portal</p> <p>*Offers Telehealth (video) and Telephonic Services</p> <p><u>Mt. Auburn Community Independent Physician Assoc, (MACIPA)</u></p> <p>Main practice website & provider directory: macipa.com</p> <p>Phone numbers: use your individual physician's office number - search at: Mt. Auburn Provider Directory</p> <p>Patient Portal: mychart.mah.org/mychart</p> <p>*Offers Telehealth (video) and Telephonic Services</p>

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Boston Medical Center	<p>Main practice website: bmc.org</p> <p>Phone numbers: Use your individual physician's office number - search at: BMC Find A Doctor</p> <p>Secure patient portal: mychart.bmc.org/mychart</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
Cape Cod Healthcare	<p>Main practice website: capecodhealth.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Cape Cod Find A provider - Main number: 1-844-ASK-CCHC</p> <p>Secure patient portal: capecodhealth.org/patient-portals</p> <p>*Telehealth (video) and Telephonic Services may be available through certain practices. Please contact your physician's office for more information.</p>
Children's	<p>Main Hospital website: childrenshospital.org</p> <p>Phone numbers: Use your individual physician's office number. If unknown, call: 617-355-6000</p> <p>Children's patient portal: childrenshospital.org/mychildrens</p> <p>Children's PPOC: use individual practice phone numbers or practice website or patient portal</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
Firefly Medical	<p>Main practice website: https://www.firefly.health</p> <p>Main practice phone number: 781-291-3042 - Members can get access to the Firefly app for communication with their physician by texting 201-555-5555</p> <p>*Offers Telehealth (video) and Telephonic Services</p>
Lowell General/Circle Health	<p>Main practice websites: lowellgeneral.org or circle-health.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Lowell Find a Doctor</p> <p>Main numbers: 978-937-6000 or 800-544-2424</p> <p>Secure patient portal: lowellgeneral.org/patient-portal</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
Partners Healthcare	<p>Main practice website: partners.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Partners Find a Doctor</p> <p>Affiliated community provider websites:</p> <p>affiliatedpediatrics.com charlesrivermed.com milfordregionalphysicians.org</p> <p>emersonhospital.org partnersurgentcare.org partnerscommunityphysicians.org</p> <p>Secure patient portal: mychart.partners.org</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>

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Reliant Healthcare	<p>Main practice website: reliantmedicalgroup.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Reliant Find A Doctor</p> <p>Main number: 800-283-2556</p> <p>Secure patient portal: mychart.reliantmedicalgroup.org</p> <p>*Offers Telehealth and Telephonic Services</p>
Signature Healthcare	<p>Main practice website: signature-healthcare.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Signature Find A Doc</p> <p>Main number for Signature Medical: 508-894-0400 / Signature Brockton Hospital: 508-941-7000</p> <p>Patient Portal signature-healthcare.org/patients-visitors/patient-portal</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
Southcoast Health	<p>Main practice website: southcoast.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Southcoast Doctors</p> <p>Main number for Patient Access Services/Central Scheduling: 800-276-0103</p> <p>Secure patient portal: southcoast.org/mychart-portal</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
South Shore Health	<p>Main practice website: southshorehealth.org and south-shore-medical-centernorwell</p> <p>Phone numbers: Use your individual physician's office number - search at: South Shore Find a Doctor</p> <p>South Shore Hospital main number – 781-624-8000</p> <p>South Shore Medical Center Norwell – 781-878-5200</p> <p>South Shore Medical Center Kingston – 781-585-2200</p> <p>Secure patient portal: patient-resources/south-shore-mychart</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
Steward Health Care Network	<p>Main practice website: stewardmedicalgroup.org</p> <p>Phone numbers: Use your individual physician's office number - search at: Steward Doc Finder</p> <p>Main numbers: 800-329-9217 - For appointments: 800-488-5959</p> <p>Secure patient portal: athenahealth.com</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>

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Trinity Health NE (Riverbend)	<p>Main practice website: trinityhealthofne.org</p> <p>Phone numbers: Use your individual physician's office number - search: Trinity Find a Provider</p> <p>Trinity secure patient portal: mychart.riverbendmedical.com</p> <p>*Telehealth (video) and Telephonic Services may be available through certain practices. Please contact your physician's office for more information.</p>
Tufts Medical Center	<p>Main practice website: tuftsmedicalcenter.org</p> <p>Phone numbers: Use your individual physician's office number - search: Tufts Find a Doctor</p> <p>Tufts Medical Center: 617-636-5000 - New England Quality Care Alliance (NEQCA) providers can be found through their individual practice location websites/provider finder tools</p> <p>Secure patient portal: mytuftsmedicalcenter</p> <p>*Availability of Telehealth (video) and Telephonic Services varies by practice. Please contact your physician's office for more information.</p>
UMass Memorial Healthcare	<p>Main practice website: umassmemorialhealthcare.org</p> <p>Phone numbers: Use your individual physician's office number - search: UMass Find a Doctor</p> <p>Main number: 508-334-1000</p> <p>Secure patient portal: mychart-patient-website</p> <p>*Offers Telehealth and Telephonic Services</p>